

New This Week

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Dublin start-up TerraNua has awarded a €500,000 outsourcing contract to A&OIT Systems& Services Ireland to manage its IT infrastructure.

Brian Fahey, chief executive of TerraNua, said the agreement would provide a single point of contact for the management of all ICT systems, linking the company's Dublin offices in Walkinstown with overseas operations in New York and Boston.

TerraNua builds software solutions to manage risk and costs relating to governance, risk and compliance requirements. Established in 2000 as a subsidiary of financial services firm Fidelity Investments, the company was last year acquired by a group of Irish investors. It employs 32 staff and had revenues of €2.2million in the 12months to the end of April.

Under the terms of the A&O contract, TerraNua's internal networks, desktops, servers and associated security processes will be managed by the IT infrastructure services provider.

Its entire IT infrastructure will be integrated and centrally monitored. Routine helpdesk enquiries will be directed through a software-as-a-service management tool. Onsite resources and ad hoc support will also be provided. An additional network monitoring service will identify problems to ensure that network traffic flows uninterrupted.

"It's a complete solution that enables us to focus our resources on the software solutions we build and maintain for our clients," said Fahey. "It removes the challenges of simultaneously maintaining our internal IT infrastructure. It also provides additional monitoring of our own development and production environments."

Fahey said A&O had proven itself capable of providing a high quality service. "A&O supplied the software, hardware, professional services and ongoing monitoring of our internal infrastructure systems in the rapid timeline that we needed," he said.

"We received the level of consultation and relationship that we were seeking. This was complemented by a comprehensive solution at the right price."